



Dining Services Frequently Asked Questions (FAQs)

1.) Do I still need to fill out an application for free meals?

If you have qualified in the past or would qualify currently, YES!!! Please! This is so VERY important. This serves as proof of our community need and affects the funding that the district receives for Title 1 services, IDEA, and Adequacy. Also, our percentage is added to multiple grant applications and can mean the financial difference to many of our student programs.

2.) My student does not like the vegetable today can he refuse it?

No. Meals will be pre-packaged in containers and delivered or picked up in the cafeteria. The only item that a student may refuse to take is milk.

3.) If meals are free why do I have to pay for milk if I send a lunch from home?

This is the way the program is set up by the USDA (federal program) who pays for the program. They will only cover the cost of a meal not one specific component, in the case of this question milk.

4.) Does my child have to be a Londonderry student to pick up meals?

No. Under the program all children aged 18 and under may pick up a meal but PLEASE do pre-order a meal for that child through [our online ordering form](#).

5.) My student has money on his/her account. What do I do with that?

Dining is a district wide department. Your child's lunch account follows your student throughout his or her matriculation. You can keep the money in the account for a la carte/extra purchases or future meal purchases.

You may transfer money from one student to another online at www.k12paymentcenter.com or by sending an email request to avenezia@londonderry.org.

You may request a refund by sending an email to avenezia@londonderry.org. Please include the student's name and your current mailing address.